



Driver and Vehicle  
Licensing Agency

INF32

# Wheelclamping and removing vehicles



The Government Standard

## Why your vehicle has been clamped or removed

Every vehicle registered in the UK must be taxed if used or kept on a public road. If you keep a vehicle off road without tax, you must make a Statutory Off Road Notification (SORN). DVLA records show this vehicle does not have tax or a valid SORN.

## What you should do if your vehicle has been clamped or removed

You should contact the vehicle pound.

## Paying the fees to release your vehicle

Before you can pay any fees you will need to produce a valid tax disc. If you are unable to, you will also need to pay a surety fee (deposit). The fees you will need to pay are:

	Release Fees	Surety Fee (if not producing a valid tax disc)
Within 24 hours of offence	£100	<ul style="list-style-type: none"><li>• £160 for motorcycles, light passenger and light goods vehicles</li><li>• £330 for buses, recovery, haulage and goods vehicles</li></ul>
Release from pound 24hrs or more after offence	£200	<ul style="list-style-type: none"><li>• £700 for exceptional loads and heavy goods vehicles such as a large lorry or bus</li></ul>
Storage	£21 per complete day at the pound	

## How you can pay

You can pay by cash, cheque (up to the value of a valid cheque guarantee card), postal order or most major credit cards or debit cards.

## The documents you need to release your vehicle from the vehicle pound

- Registration Certificate (V5C)
- Proof of identity such as a photocard driving licence or passport
- Recent utility bill.

If you cannot produce a V5C you must also provide documentation linking you to the vehicle, such as a bill of sale, or an insurance or MoT certificate. The vehicle pound will provide you with an 'Application for

a registration certificate' (V62). You must fill this in and pay the appropriate fee by cheque or postal order. The vehicle pound will send this application to DVLA.

### **How to claim a refund of the surety fee**

Produce a valid tax disc to either the vehicle pound or a DVLA local office, within 14 days of the vehicle's release. After this period, you will lose the surety fee.

### **If the vehicle was clamped or removed in error**

- You should contact the vehicle pound immediately
- If you believe the vehicle is correctly taxed or SORNed, give the pound full details of the current tax disc or SORN declaration for them to verify with DVLA.

### **How to tax your vehicle or make a SORN**

- Online at **[www.direct.gov.uk/taxdisc](http://www.direct.gov.uk/taxdisc)**
- By phone on 0300 123 4321 (textphone/minicom 0300 790 6201)
- At a Post Office® branch that issues tax discs or a DVLA local office
- By post on the address shown on your V11 reminder form.

### **If you do not intend to tax your vehicle after it has been released**

You must still pay the release fees, including the surety fee which you will not be able to claim back. The vehicle must not be used or kept on a public road **and** you must make a SORN. A SORN does not entitle you to a refund of the surety fee.

### **If you do not pay to have your vehicle released**

- If it's currently clamped, it will be taken to a vehicle pound after 24 hours
- If it's currently impounded, it could be disposed of after seven days at the pound

If you no longer want the vehicle, tell DVLA by returning a vehicle disclaimer form. If you're the registered keeper, you'll be sent this form when the vehicle is impounded, or you can get one from the vehicle pound.

## Will any further action be taken?

- A DVLA enforcement centre will contact you to claim any unpaid back-tax on the vehicle from the date it was last taxed. There may also be a fine imposed of up to £1,000 or 5 times the annual cost of the vehicle tax, whichever is more
- If the vehicle isn't covered by a valid tax disc or SORN after its release, it could be immobilised again after 24 hours.

## It is an offence to:

- remove, interfere with, or damage the information card and notices on a clamped vehicle
- remove, interfere with, or damage the wheel clamp
- make a false declaration which would allow a person to recover a vehicle
- make a false declaration to obtain a refund of the surety payment, and
- alter or use the vehicle release receipt fraudulently.

**Make sure you display a valid tax disc in your vehicle.**

**No Exceptions**

**No Excuses**

**No Escape**

Find out about DVLA's online services

Go to: [www.direct.gov.uk/onlinemotoringervices](http://www.direct.gov.uk/onlinemotoringervices)



**INVESTORS  
IN PEOPLE**